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STATE OF ARKANSAS

PUBLIC SERVICE COMMISSION

1000 CENTER BUILDING
LITTLE ROCK ARKANSAS

FIFTIETH
ANNUAL REPORT

YEAR ENDING DECEMBER 31, 1984

ARKANSAS
PUBLIC SERVICE COMMISSION
1000 Center
P.O. Box C-400
LITTLE ROCK 72203

Jerrell L. Clark
Director
371-1794

Dr. Robert E. Johnston
Chairman
371-1453
James W. Daniel
Commissioner
371-1455
Patricia S. Qualls
Commissioner
371-1451

January 31, 1985

Honorable Bill Clinton
Governor of the State of Arkansas
State Capitol
Little Rock, AR 72201

Dear Governor Clinton:

In compliance with Section 14 of Act 324 of the Acts of Arkansas for the year 1935, the Utilities Division of the Public Service Commission submits to you the Fiftieth Annual Report.

Respectfully,

Robert E. Johnston, Chairman

James W. Daniel, Commissioner

Patricia S. Qualls, Commissioner

ARKANSAS PUBLIC SERVICE COMMISSION
FIFTIETH ANNUAL REPORT

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ARKANSAS PUBLIC SERVICE COMMISSION
ANNUAL REPORT, 1984

A long and varied history has resulted in the structure of today's Arkansas Public Service Commission. This early structure began in 1935 when a Department of Public Utilities was established. In 1945 this Department was renamed the Arkansas Public Service Commission and provided the basic framework by which it currently operates. Decisions by the Arkansas General Assembly in 1967 and 1971 extended the Commission's jurisdiction to include Electric Cooperatives and the safety regulation of natural gas pipelines.

The Arkansas Public Service Commission consists of three Commissioners and 165 authorized staff positions divided in three functional divisions. The Commissioners are appointed by the Governor, and sit as a quasi-judicial body to render decisions in issues concerning rates, tariffs, territories, construction sitings, bond issues, assessment protests in opposition to Tax Division determinations, and equalization of property tax assessments by local Equalization Boards.

During 1984, the Commission carried out its statutory obligation to review and regulate the rates and practices of utility companies. There are 85 utility companies under the Commission's jurisdiction consisting of the following:

Privately-Owned Electric Companies	4
Municipally-Owned Electric Companies (to the extent of customers located outside a municipality's corporate limits)	3
Electric Cooperatives	19
Privately-Owned Gas Companies	7
Municipally-Owned Gas Companies (to the extent of customers located outside a municipality's corporate limits)	5
Water Companies	10
Telephone Companies	33
Sewer Companies	4
TOTAL	85

The specific regulatory activities conducted by the Commission are detailed on Pages 3 through 5 of this report.

The three functional divisions -- Utilities, Tax and Assessment Coordination are assigned various responsibilities in a staff role for the Commission. This report will discuss only the Utilities Division, as the Tax and Assessment Coordination Divisions submit separate Annual Reports.

ORGANIZATION OF THE UTILITIES DIVISION

The primary activity of the Utilities Division is to ensure that ratepayers have quality utility service at reasonable rates. Also, the Commission is charged by law to ensure that regulated utility companies have revenues adequate to cover a reasonable rate of return on utility plant and expenses necessary to deliver services to consumers.

The Utilities Division has 107 authorized staff positions (Commissioners and Immediate Staff included) divided into the following organizational components:

Organizational Component	Number of Positions
Commissioners and Immediate Staff	14
PSC Director and Administrative Staff	22
Audits	20
Utility Services Review	12
Rates and Finance	11
Legal	11
Quality of Service	17
TOTAL	107

The organization chart on Page 6 depicts the reporting lines for each.

The functions of these organizational components are discussed in the following:

Commissioners and Immediate Staff have the responsibility to render decisions and the development of orders for implementing decisions on utility rates and utility service concerning the regulated utility companies and Arkansas consumers. In addition, the Commissioners also render decisions concerning assessment protests in opposition to Tax Division determinations, and equalization of property tax assessments by local Equalization Boards.

PSC Director and Administrative Staff provides overall direction and administrative support through the following:

- Management Services provides research and analysis in varied areas, to improve organizational effectiveness and manpower utilization. This office also provides data processing and word

processing centers for rate case support.

- Secretary of the Commission has the responsibility for accepting, filing, serving and processing all applications to the Commission and all orders entered by the Commission. Maintains docket files on Commission cases.
- Administrative Services provides fiscal and personnel services, central supplies, mail and copy center support for Agency Staff.

Audits performs necessary audits of companies' test year expenses and revenue, plus scrutinizing relevant accounts on rate base to determine this portion of companies' revenue requirements under rate increase application. Presents testimony to Commission on basis of this analysis. In addition, Audits assists in scheduling to ensure that rate cases are processed in an effective and timely manner.

Utility Services Review has responsibility to assure that regulated utilities administer fuel adjustment clause, capital recovery, capacity planning, redispatch, and other functions in accordance with Commission orders, rules, and regulations.

Rates and Finance has the responsibility for analyzing all rates and tariffs submitted by utilities and determining that rates are reasonable, and equitably proportioned among different classes of customers and that the rates produce the revenue requirement assigned by the Commission. Presents testimony to the Commission on the basis of this analysis. The Finance component analyzes companies' capital structure and credit requirements to determine reasonable rate of return on investment. Presents testimony to Commission on basis of this requirement.

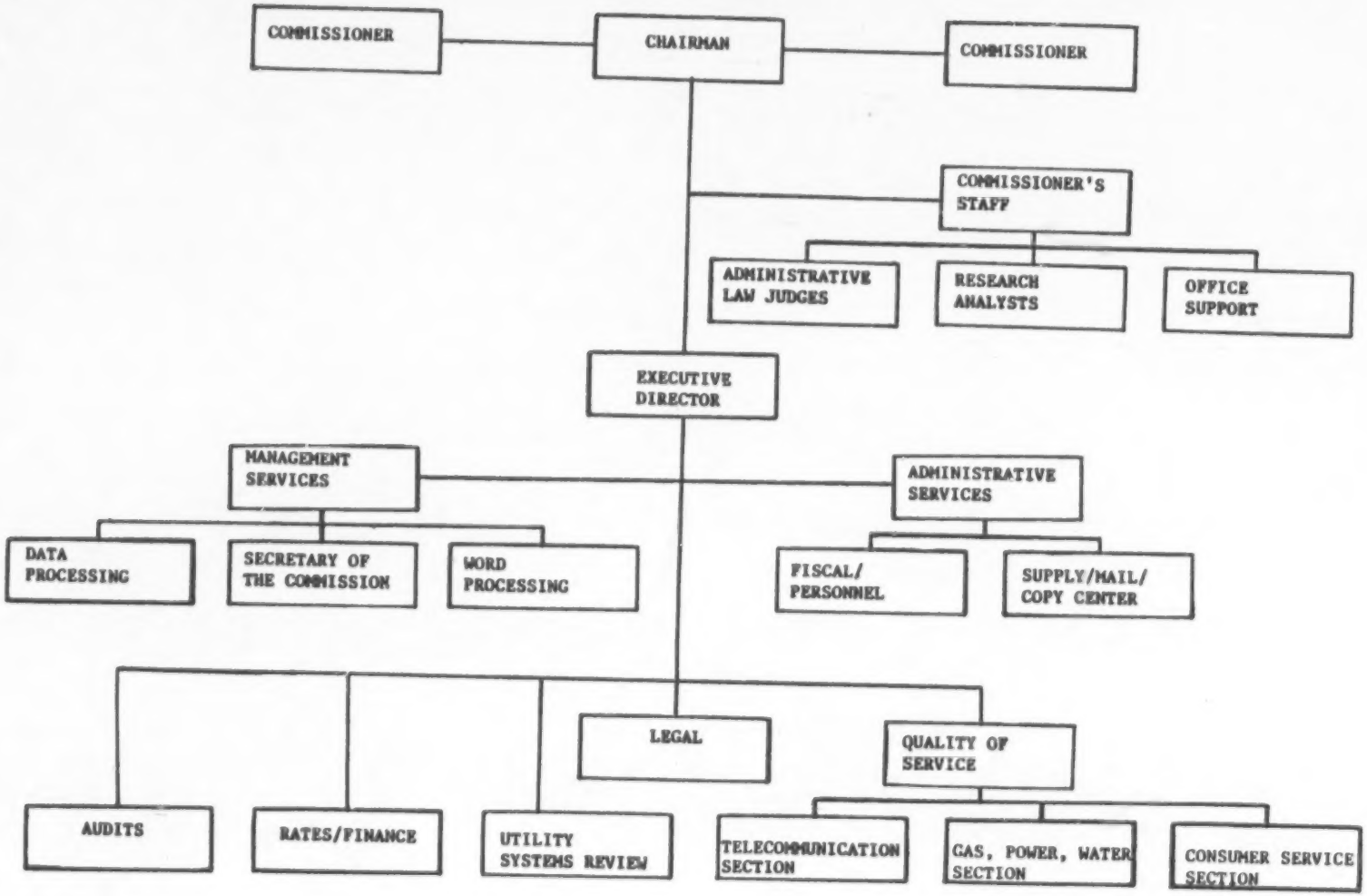
Legal has responsibility for serving as counsel and attorney to the staff in proceedings before the Commission. Also represents the Commission in court proceedings resulting from Commission orders and other legal functions of the staff and the Commission.

Quality of Service has the responsibility to ensure that the ratepayer has the type and level of service set by Rules of the Commission. The review to determine quality of service is performed by an administrative unit, and the following:

- Telecommunications analyzes and inspects telephone companies' physical plant in an effort to determine if quality of service rules of the Commission are being conformed to. Presents testimony to the Commission on the basis of this analysis and inspection.
- Gas, Power, and Water analyzes and inspects physical plant of gas, power, and water companies to determine if Commission rules and regulations on quality of service are conformed to. Presents testimony to the Commission on the basis of this analysis. This section also monitors to ensure that the State's gas pipeline safety codes are adhered to.
- Consumer Services has the responsibility of investigation and resolution of consumer complaints and inquiries related to service and charges of utilities under the regulatory jurisdiction of the Commission.

ARKANSAS PUBLIC SERVICE COMMISSION
UTILITIES DIVISION
ORGANIZATIONAL CHART

12/84



SUMMARY OF COMPLAINTS/INQUIRY

Consumer complaints/inquiries decreased from 13,804 in 1983 to 10,920 in 1984, a decrease of 20.9%. The total number of verbal complaints/inquiries decreased from 12,981 in 1983 to 9,987 in 1984, a decrease of 23%.

Written complaints/inquiries increased from 823 in 1983 to 933 in 1984, an increase of 13.4%.

The verbal inquiries reflect consumer interest in current utility rates and Commission activities in on-going rate proceedings.

The attached data on page 8 is a summary of complaints/inquiries processed during the calendar year of 1984.

1984

COMPLAINT SUMMARY

WRITTEN COMPLAINTS

	Telephone	Electric	Gas	Water	Misc.
Billing	221	222	55	7	0
Service	99	21	6	10	0
Service Requests	71	7	2	0	0
Misc.	64	98	9	12	29
	455	348	72	29	29

Total 933

VERBAL UTILITY COMPLAINTS

	Telephone	Electric	Gas	Water	Misc.
Billing	1,647	1,522	559	46	0
Service	325	52	18	7	0
Service Requests	114	29	14	0	0
Misc.	684	385	205	128	264
	2,770	1,988	796	181	264

Total 5,999

Miscellaneous Inquiries 3,988

1984 Total 10,920

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January 1, 1984 - December 31, 1984

Receipts

Utility Assessments	$ 3,870,495.00	
Pipeline Safety Assessments	213,825.00	
Annual Filing Fees	405.00	
Other Filing Fees	587.20	
Miscellaneous Fees	5,158.52	
Security Approval Fees	8,000.00	
Federal Reimbursement	66,083.00	
Interest Income	272.92	
Non Revenue	2,071.20	
Refund to Expenditure - Current Year	$ 6,604.05	
Total Receipts		$4,173,501.89
Less 1.5% Treasury Fees	$ (62,468.30)	
Net Deposit		$4,111,033.59

Disbursements

Regular Salaries	$2,222,170.50
Extra Help	11,606.13
Group Insurance	47,199.50
Retirement	262,403.41
Federal Insurance Contribution	154,877.22
Workers' Compensation Contribution	3,209.81
Postage	12,546.61
Telephone & Telegraph	8,867.99
Freight	932.90
Printing by Private Vendors	33.96
Printing by Dept. of Corrections	3,752.20
Printing by DFA Quick Copy	74.90
Advertising & Clipping Service	5,007.08
Building Maintenance	276.09
Furniture & Equipment Maintenance	5,725.43
Vehicle Maintenance	724.34
Repair of Data Processing Equipment	18,925.64
Water, Sewage	151.64
Rent of Office Space	46,407.75
Rent of Furniture & Equipment	8,796.80
Rent of Copiers	7,909.68
Rent of Postage Meter	62.21

Rent of Transportation Equipment	461.98
Meals & Lodging - Official Business	14,993.25
Meals & Lodging - Educational	9,071.85
Meals & Lodging - Official Business	16,485.16
Meals & Lodging - Educational	901.83
Meals & Lodging - Conference	4,107.76
Mileage - Official Business	139.36
Mileage - Official Business	213.67
Mileage - Educational	585.00
Common Carrier - Official Business	923.50
Common Carrier - Official Business	12,465.53
Common Carrier - Educational	7,887.10
Common Carrier - Conference	9,872.35
Interstate Travel - Non-State Employee	204.50
Administrative Fees & Services	380,934.95
Reimbursable Expenses	44,363.62
State Income Tax Withholding	25,696.30
Other Administrative Fees	899.00
Other Legal Fees	53,791.64
Courier Services	2,096.69
Surety & Performance Bonds	229.00
Venicle Insurance	565.00
Building & Contents Insurance	1,863.00
Data Processing Service Center Charges	50,982.81
Centrex Service Charges	63,860.82
M & R Service Fees	101.00
Intrastate - Conference Fees	453.54
Interstate - Conference Fees	820.24
Association Dues	20,755.00
Contract Labor Services	2,963.86
Fuel, Oil, Grease & Antifreeze	44.00
Credit Card Purchases	5,922.22
Office Supplies	39,290.76
Non-Expendable Office Supplies	1,081.52
Dept. of Correction - Paper Supplies	43.68
Photographic Supplies & Materials	721.96
Subscriptions & Publications	23,070.89
Books	3,344.50
Janitorial Service	324.00
Data Processing Supplies	7,780.43
Sales & Use Tax	809.49
License & Permits	228.40
Unemployment Compensation Contribution	18,383.80
Film Processing	61.92
Special Research Equipment Maintenance	840.88
Rent of Data Processing Equipment	2,242.28
Other Rent	26.25
Interstate Board & Commission Expense	15,526.85

Data Processing By Other State Agency (Not DCS)	22,966.12	
State Income Tax Withholding - Legal Fees	1,897.18	
Other Professional Services	26.16	
Intrastate Educational & Training	3,229.50	
Interstate Official Business	735.00	
Interstate Educational & Training	15,629.00	
Interstate Conferences & Convention Fees	4,700.00	
Contractual Services with State Agencies	363.00	
Shop & Industrial Supplies	442.19	
Data Processing Software	429.45	
Micrographics Supplies	83.79	
ESD Penalties	5.00	
Public Safety Equipment Maintenance	489.55	
Workers Compensation Premium Tax	2,269.99	
Intrastate Conferences & Convention Fees	74.00	
Intrastate Official Business	135.00	
Data Processing by Non-State	37.50	
Intrastate Travel - Non State Employee	103.93	
Intrastate Board & Commission Expense	294.93	
Total Operating Expenses		$3,724,006.22
Capital Expenditures		
Office Machines	$ 11,028.71	
Office Furniture	1,939.20	
Specialized Research Equipment	654.24	
Photographic Equipment	4,465.29	
Cars, Buses, & Other Land Transaction	2,506.50	
Data Processing Equipment	52,177.45	
Total Capital Expenditures		$ 72,771.39
Total Disbursements		$3,804,558.04
Deposits Over Disbursements		$ 306,475.55

ARKANSAS PUBLIC SERVICE COMMISSION
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Summary of Major Rate Changes in the Year 1984

E. RITTER TELEPHONE COMPANY - Docket No. 81-078-U

E. Ritter Telephone Company is ordered to refund to its present customers $279,397 plus interest at 10% per annum with the total amount due a particular customer to be calculated as of the date that each refund is made.

APSC - Order No. 7 dated December 21, 1984.

SOUTHWESTERN BELL TELEPHONE COMPANY - Docket No. 83-045-U

On January 23, 1984, Order Number 29 was issued directing Southwestern Bell Telephone Company to file rates and tariffs designed to collect total revenues of $300,845,000 or a revenue deficiency in the amount of $47,326,000. Subsequently, Order No. 33 amended the revenue deficiency to allow collection of additional revenues of $46,715,000.

APSC - Order No. 33 dated January 30, 1984.

SOUTHWESTERN BELL TELEPHONE COMPANY - Docket No. 83-045-U

Pursuant to the injunction entered on July 13, 1984, by the United States District Court for the Eastern District of Arkansas in the case of Southwestern Bell Telephone Company v. Arkansas Public Service Commission, a hearing was held, as dictated to the Commission by the District Court, to determine the manner in which Southwestern Bell is to be allowed to collect additional annual revenues of $11,256,223. The Commission ruled that the revenues are to be collected through a temporary surcharge subject to refund.

APSC - Order No. 50 dated August 3, 1984.

SOUTHWESTERN ELECTRIC POWER COMPANY - Docket No. 83-064-U

Southwestern Electric Power Company is directed to design rates to recover a total of $89,237,754 annually, which includes the gross revenue deficiency of $4,869,941.

APSC - Errata Order No. 9 dated January 20, 1984.

ARKANSAS TELEPHONE COMPANY, INC. - Docket No. 83-083-U

Arkansas Telephone Company, Inc. is directed to collect annual revenues of $1,801,962, which includes $367,877 in additional annual revenues that were found to be the Company's earnings deficiency.

APSC - Order No. 9 dated January 6, 1984.

QUAPAW WATER COMPANY - Docket No. 83-101-U

Quapaw Water Company is directed to file tariffs designed to collect an additional $140,000 in annual revenues, reflecting a rate of return of 9.1657% and a revenue requirement of $573,925.

APSC - Order No. 6 dated February 10, 1984.

ASSOCIATED NATURAL GAS COMPANY - Docket No. 83-136-U

Associated Natural Gas Company is directed to file rates and tariffs designed to collect total revenues of $16,712,064, or to collect additional revenues in the amount of $56,713. Customer charges will remain at the current level of $5.75.

APSC - Order No. 7 dated April 19, 1984.

LOUISIANA-NEVADA TRANSIT COMPANY - Docket No. 83-140-U

Louisiana-Nevada Transit Company is directed to file revised tariffs designed to produce additional annual earnings of $64,701 pursuant to the annual gross revenue requirement of $616,625.

APSC - Order No. 6 dated April 27, 1984.

GENERAL TELEPHONE COMPANY - Docket No. 83-147-U

General Telephone Company is directed to file rates and tariffs designed to collect additional revenues in the amount of $275,579.

APSC - Order No. 13 dated November 9, 1984.

ALLTEL Arkansas, Inc. - Docket No. 83-153-U
(formerly Allied Telphone Company of Arkansas)

ALLTEL Arkansas, Inc. filed an application for a rate increase on July 26, 1983 to produce additional intrastate revenues "in an amount not less than $1,973,285". On February 22, 1984, ALLTEL filed a Voluntary Dismissal of Rate Application and Withdrawal of Proposed Rate Schedules and Tariffs. ALLTEL states that major issues with respect to intralata toll partnerships remain unsettled in APSC Docket No. 83-042-U and that it is "virtually impossible to proceed while matters relating to the largest portion of ALLTEL's projected test year revenue deficiency remain unresolved...".

APSC - Order No. 4 dated February 29, 1984.

ARKANSAS LOUISIANA GAS COMPANY - Docket No. 83-161-U

Arkansas Louisiana Gas Company filed a Revised Rate Schedule 4 applicable to Large Industrial Customers. It was approved by the Commission for implementation effective for gas delivered and services rendered on and after March 1, 1984. This Revised Rate Schedule was a settlement offer among ARKLA, Agrico Chemical Company and the Arkansas Gas Consumers.

APSC - Order No. 25 dated March 15, 1984.

OKLAHOMA GAS AND ELECTRIC COMPANY - Docket No. 83-179-U

Oklahoma Gas and Electric Company is directed to file tariffs to recover an overall revenue deficiency of $8,330,740.

APSC - Order No. 8 dated July 17, 1984.

AT&T COMMUNICATIONS OF THE SOUTHWEST, INC. - Docket No. 83-253-U

AT&T Communications of the Southwest, Inc. filed on January 3, 1984 for immediate and impelling rate relief. February 3, 1984, the Commission permitted the company immediate and impelling rate relief in the amount of $10.1 million. These rates are subject to refund. As of this order date these rates as filed previously are final rates. The utility is required to report to Staff on or before March 31, 1985 the results of the Company's operation in Arkansas for the calendar year of 1984.

APSC - Order No. 11 dated October 22, 1984.

E. RITTER TELEPHONE COMPANY - DOCKET NO. 84-002-U

E. Ritter Telephone Company is directed to file revised tariffs designed to produce a reduction in revenues in the amount of $29,701 reflecting a total revenue requirement of $1,505,338.

APSC - Order No. 6 dated October 26, 1984.

SEBASTIAN LAKE PUBLIC UTILITY, INC. - DOCKET NO. 84-057-U

The Commission did not grant an increase in revenue. The current rates charged by Sebastian Lake were found to be reasonable and were approved.

APSC - Order No. 3 dated August 28, 1984.

JG/jw

ORDERS ISSUED BY PSC FROM JANUARY, 1984, THROUGH DECEMBER, 1984

Type of Order	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Electric	16	15	25	24	34	38	24	20	18	17	18	17
Gas	11	5	11	8	2	4	24	20	18	17	18	17
Telephone	29	14	29	29	26	48	27	24	7	20	15	20
Water	2	3	4	2	1	2		1	3	3	1	3
Sewer				1	1	1						1
Other	4	4	4	6	10	4	10	6	5	8	5	8
Totals	62	41	73	70	74	97	61	53	34	52	41	52

Total Orders issued for this period was 710

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ELECTRIC COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1983

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARK. ELECTRIC COOP.	$ 722,065,778	$ 173,067,641	23.97%
ARK. POWER & LIGHT CO.	3,152,120,006	1,111,924,602	35.28
ARK. VALLEY ELEC. COOP.	45,067,506	23,721,329	52.64
ASHLEY-CHICOT ELEC. COOP.	5,707,004	3,210,727	56.26
C & L ELEC. COOP.	22,748,528	12,181,605	53.55
CARROLL ELEC. COOP.	51,695,796	24,845,185	48.06
CLAY COUNTY ELEC. COOP.	14,430,418	7,775,170	53.88
CRAIGHEAD ELEC. COOP.	32,754,335	21,007,691	64.14
EMPIRE DIST. ELEC. CO.	6,542,394	3,709,975	56.71
FARMERS ELEC. COOP.	7,256,543	4,035,737	55.62
FIRST ELEC. COOP.	56,499,341	41,256,559	73.02
MISS. COUNTY ELEC. COOP.	4,354,629	2,787,591	64.01
NORTH ARK. ELEC. COOP.	38,494,187	19,553,352	50.80
OKLA. GAS & ELEC. CO.	84,802,688	71,892,653	84.78
OUACHITA ELEC. COOP.	15,507,898	9,667,149	62.34
OZARKS ELEC. COOP.	34,399,515	20,397,805	59.30
PETIT JEAN ELEC. COOP.	22,641,776	9,843,511	43.47
RICELAND ELEC. COOP.	8,718,953	3,545,264	40.66
RICH MTN. ELEC. COOP.	8,996,678	3,649,460	40.56
SO. CENTRAL ARK. ELEC. COOP.	11,360,449	7,157,246	63.00
S. W. ARK. ELEC. COOP.	42,312,618	22,139,863	52.32
SOUTHWESTERN ELEC. POWER	198,784,684	111,243,099	55.96
WOODRUFF ELEC. COOP.	35,396,023	17,912,772	50.61
TOTALS	$4,622,657,747	$1,726,525,986	37.35%

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1983

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
ARK. ELECTRIC COOP. CORP.(1)	RES.			$	$	
	COMM.					
	INDUST.					
	OTHER	n/a	3,912,919,000	173,067,641	n/a	n/a
	TOTAL	n/a	3,912,919,000	$ 173,067,641	$ n/a	n/a
ARK. POWER & LIGHT CO.	RES.	444,416	4,430,902,854	$ 303,783,471	$ 684	9,970
	COMM.	53,461	2,833,786,666	163,663,475	3,061	53,007
	INDUST.	15,557	6,433,454,551	241,057,939	15,495	413,541
	OTHER	2,170	9,302,985,143	403,419,717	185,908	4,287,090
	TOTAL	515,604	23,001,129,214	$1,111,924,602	$ 2,157	44,610
ARK. VALLEY ELEC. COOP.(2)	RES.	23,810	233,509,101	$ 16,756,703	$ 704	9,807
	COMM.	1,154	35,013,191	2,217,100	1,921	30,341
	INDUST.	5	98,584,000	4,529,567	905,913	19,716,800
	OTHER	386	2,917,276	217,959	565	7,558
	TOTAL	25,355	370,023,568	$ 23,721,329	$ 936	14,594

(1)This is a generation and transmission Cooperative (wholesale only).

(2)Significant variations (if any) between statistics reported here and those reported last year due largely to R.E.A.'s change in classification of electric cooperatives' small/large commercial and industrial customers.

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1983

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
ASHLEY-CHICOT ELEC. COOP.(2)	RES.	2,893	29,093,661	$ 2,279,093	$ 788	10,057
	IRRIGA.	192	4,577,036	393,463	2,049	23,839
	COMM.	601	5,050,305	498,070	829	8,403
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	18	425,289	40,101	2,228	23,627
	TOTAL	3,704	39,146,291	$ 3,210,727	$ 867	10,569
C & L ELEC. COOP.(2)	RES.	13,107	115,828,208	$ 9,072,909	$ 692	8,837
	IRRIGA.	453	6,086,199	752,050	1,660	13,435
	COMM.	894	24,296,366	1,896,079	2,121	27,177
	INDUST.	1	618,000	52,668	52,668	618,000
	OTHER	336	3,337,288	407,899	1,214	9,932
	TOTAL	14,791	150,166,061	$ 12,181,605	$ 824	10,153
CARROLL ELEC. COOP.(2)	RES.	26,342	263,421,636	$ 19,206,969	$ 729	10,000
	COMM.	1,360	54,636,963	3,965,179	2,916	40,174
	INDUST.	3	27,054,120	1,142,217	380,739	9,018,040
	OTHER	29	1,750,082	530,820	18,304	60,348
	TOTAL	27,734	346,862,801	$ 24,845,185	$ 896	12,507
CLAY COUNTY ELEC. COOP.(2)	RES.	8,210	63,949,935	$ 4,781,724	$ 582	7,789
	IRRIGA.	747	5,530,647	572,744	767	7,404
	COMM.	866	22,906,120	1,617,762	1,868	26,450
	INDUST.	4	13,376,000	750,271	187,568	3,344,000
	OTHER	26	607,674	52,669	2,026	23,372
	TOTAL	9,853	106,370,376	$ 7,775,170	$ 789	10,796

(2)See Footnote (2) on Page 1 of this schedule.

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1983

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
CRAIGHEAD ELEC. COOP.(2)	RES.	18,445	199,241,258	$ 14,860,812	$ 806	10,802
	IRRIGA.	1,287	16,900,186	2,019,552	1,569	13,131
	COMM.	2,564	39,283,132	3,493,695	1,363	15,321
	INDUST.	4	6,993,834	522,591	130,648	1,748,459
	OTHER	19	272,083	111,041	5,844	14,320
	TOTAL	22,319	262,690,493	$ 21,007,691	$ 941	11,770
EMPIRE DISTRICT ELEC. CO.	RES.	2,104	16,655,807	$ 932,770	$ 443	7,916
	COMM.	456	16,477,315	879,627	1,929	36,069
	INDUST.	4	19,602,164	803,291	200,823	4,900,541
	OTHER	50	51,274,950	1,094,287	21,886	1,025,499
	TOTAL	2,614	104,010,236	$ 3,709,975	$ 1,419	39,790
FARMERS ELEC. COOP.(2)	RES.	3,971	40,463,813	$ 2,409,674	$ 607	10,190
	IRRIGA.	298	13,668,528	1,110,145	3,725	45,868
	COMM.	316	7,859,575	468,960	1,484	24,872
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	8	313,680	46,958	5,870	39,210
	TOTAL	4,593	62,305,596	$ 4,035,737	$ 879	13,565
FIRST ELEC. COOP.(2)	RES.	35,445	378,115,866	$ 28,486,144	$ 804	10,668
	IRRIGA.	1,110	22,112,385	1,879,069	1,693	19,921
	COMM.	1,224	41,829,131	2,986,084	2,440	34,174
	INDUST.	2	201,804,390	6,877,097	3,438,549	100,902,195
	OTHER	250	10,990,182	1,028,165	4,113	43,961
	TOTAL	38,031	654,851,954	$ 41,256,559	$ 1,085	17,219

(2)See Footnote (2) on Page 1 of this schedule.

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1983

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
MISS. COUNTY ELEC. COOP.(2)	RES.	3,037	30,124,841	$ 2,401,272	$ 791	9,919
	IRRIGA.	11	644,666	61,571	5,597	58,606
	COMM.	157	2,284,258	183,382	1,168	14,549
	INDUST.	1	1,351,200	106,747	106,747	1,351,200
	OTHER	28	251,789	34,619	1,236	8,992
	TOTAL	3,234	34,656,754	$ 2,787,591	$ 862	10,716
NORTH ARK. ELEC. COOP.(2)	RES.	18,455	184,413,854	$ 14,278,776	$ 774	9,993
	COMM.	1,128	46,924,565	3,053,324	2,707	41,600
	INDUST.	5	35,082,481	1,685,423	337,085	7,016,496
	OTHER	278	3,569,080	535,829	1,927	12,838
	TOTAL	19,866	269,989,980	$ 19,553,352	$ 984	13,591
OKLA. GAS & ELEC. CO.	RES.	43,719	438,239,934	$ 25,931,316	$ 593	10,024
	COMM.	6,216	366,193,257	17,711,495	2,849	58,911
	INDUST.	106	346,217,051	12,675,419	129,013	3,266,199
	OTHER	735	379,819,428	15,574,423	21,190	516,761
	TOTAL	50,776	1,530,469,670	$ 71,892,653	$ 1,416	30,142
OUACHITA ELEC. COOP.(2)	RES.	6,727	53,945,532	$ 4,044,608	$ 601	8,019
	COMM.	748	42,385,952	3,634,923	4,860	56,666
	INDUST.	10	28,773,540	1,891,958	189,196	2,877,354
	OTHER	6	354,669	105,660	17,610	59,117
	TOTAL	7,491	125,459,723	$ 9,667,149	$ 1,291	16,748

(2)See Footnote (2) on Page 1 of this schedule.

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1983

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
OZARKS ELEC. COOP.(2)	RES.	21,246	204,101,844	$ 15,205,722	$ 716	9,607
	COMM.	258	38,559,471	2,874,217	11,140	149,455
	INDUST.	5	26,297,400	1,513,238	302,648	5,259,480
	OTHER	110	8,780,586	804,628	7,315	79,824
	TOTAL	21,619	277,739,301	$ 20,397,805	$ 944	12,847
PETIT JEAN ELEC. COOP.(2)	RES.	11,368	89,489,494	$ 7,248,088	$ 638	7,872
	COMM.	919	27,681,659	2,065,267	2,247	30,122
	INDUST.	2	3,577,920	248,506	124,253	1,788,960
	OTHER	224	2,078,671	281,650	1,257	9,280
	TOTAL	12,513	122,827,744	$ 9,843,511	$ 787	9,816
RICELAND ELEC. COOP.(2)	RES.	2,668	22,509,585	$ 2,009,996	$ 753	8,437
	IRRIGA.	675	10,124,712	1,070,751	1,586	14,999
	COMM.	149	3,962,572	370,753	2,488	26,594
	INDUST.	2	1,051,400	91,499	45,750	525,700
	OTHER	-0-	-0-	2,265	-0-	-0-
	TOTAL	3,494	37,648,269	$ 3,545,264	$ 1,015	10,775
RICH MTN. ELEC. COOP.(2)	RES.	4,469	41,806,131	$ 3,199,076	$ 716	9,355
	COMM.	300	5,964,590	431,359	1,438	19,882
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	-0-	-0-	19,025	-0-	-0-
	TOTAL	4,769	47,770,721	$ 3,649,460	$ 765	10,017

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CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1983

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
SO. CENTRAL ARK. ELEC. COOP.(2)	RES.	6,675	52,171,308	$ 3,989,863	$ 598	7,816
	IRRIGA.	3	158,759	23,137	7,712	52,920
	COMM.	307	8,497,939	976,425	3,181	27,681
	INDUST.	39	54,981,141	2,136,873	54,792	1,409,773
	OTHER	7	118,506	30,948	4,421	16,929
	TOTAL	7,031	115,927,653	$ 7,157,246	$ 1,018	16,488
S.W. ARK. ELEC. Coop.(2)	RES.	16,802	153,759,096	$ 11,765,947	$ 700	9,151
	IRRIGA.	72	1,051,329	172,362	2,394	14,602
	COMM.	1,469	73,656,411	5,159,891	3,513	50,141
	INDUST.	4	107,268,000	4,954,412	1,238,603	26,817,000
	OTHER	10	334,700	87,251	8,725	33,470
	TOTAL	18,357	336,069,536	$ 22,139,863	$ 1,206	18,307
SOUTHWESTERN ELEC. POWER	RES.	62,542	521,905,202	$ 30,603,487	$ 489	8,345
	COMM.	9,232	417,270,050	20,369,234	2,206	45,198
	INDUST.	610	914,944,973	37,268,382	61,096	1,499,910
	OTHER	605	445,130,060	23,001,996	38,020	735,752
	TOTAL	72,989	2,299,250,285	$ 111,243,099	$ 1,524	31,501
WOODRUFF ELEC. COOP.(2)	RES.	12,787	120,969,456	$ 9,103,454	$ 712	9,460
	IRRIGA.	2,495	38,110,342	4,453,065	1,785	15,275
	COMM.	709	27,290,655	2,223,772	3,136	38,492
	INDUST.	6	35,168,900	1,954,056	325,676	5,861,483
	OTHER	7	122,270	178,425	25,489	17,467
	TOTAL	16,004	221,661,623	$ 17,912,772	$ 1,119	13,850
TOTALS		902,741	34,429,946,849	$1,726,535,986	$ 1,913	38,139

(2)See Footnote (2) on Page 1 of this schedule.

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GAS COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1983

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKLA GAS CO.	$ 400,919,569	$ 593,573,881	148.05%
ARKANSAS OKLAHOMA GAS CO.	23,966,908	32,665,667	136.29
ARKANSAS WESTERN GAS CO.	71,200,751	68,498,796	96.21
ASSOCIATED NATURAL GAS CO.	13,749,113	18,372,187	133.62
LOUISIANA-NEVADA TRANSIT CO.	1,540,233	3,702,398	240.38
MANSFIELD GAS, INC.	334,931	204,510	61.06
UNION GAS COMPANY OF ARK.	1,511,887	1,150,723	76.11
TOTALS	$ 513,223,392	$ 718,168,162	139.93%

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1983

COMPANY	CUSTOMERS		MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
ARKLA GAS COMPANY	RES.	337,265	31,135,054	$ 137,709,078	$ 408	92
	COMM.	41,461	19,810,599	84,255,689	2,032	478
	INDUST.	1,235	97,973,817	356,966,048	289,041	79,331
	OTHER	5	2,386,606	14,643,066	2,928,613	477,321
	TOTAL	379,966	151,306,076	$593,573,881	$ 1,562	398
ARKANSAS OKLAHOMA GAS CO.	RES.	35,124	3,653,466	$ 12,575,250	$ 358	104
	COMM.	4,730	2,682,553	8,907,366	1,883	567
	INDUST.	64	3,719,807	10,285,437	160,710	58,122
	OTHER	12	205,890	897,614	74,801	17,158
	TOTAL	39,930	10,261,716	$ 32,665,667	$ 818	257
ARKANSAS WESTERN GAS CO.	RES.	63,401	5,970,819	$ 27,517,574	$ 434	94
	COMM.	9,191	4,174,927	17,867,962	1,944	454
	INDUST.	268	5,631,523	21,036,361	78,494	21,013
	OTHER	2	1,774	2,076,899	1,038,450	887
	TOTAL	72,862	15,779,043	$ 68,498,796	$ 940	217
ASSOCIATED NATURAL GAS CO.	RES.	16,201	1,369,618	$ 7,482,106	$ 462	85
	COMM.	1,913	559,021	2,714,084	1,419	292
	INDUST.	36	1,830,358	8,079,255	224,424	50,843
	OTHER	58	12,359	96,742	1,668	213
	TOTAL	18,208	3,771,356	$ 18,372,187	$ 1,009	207

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1983

COMPANY		CUSTOMERS	MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
LOUISIANA-NEVADA TRANSIT CO.	RES.	1,470	126,577	$ 444,620	$ 302	86
	COMM.	122	191,328	260,277	2,133	1,568
	INDUST.	1	2,056,993	2,165,280	2,165,280	2,056,993
	OTHER	12	838,689	832,221	69,352	69,891
	TOTAL	1,605	3,213,587	$ 3,702,398	$ 2,307	2,002
MANSFIELD GAS, INC.	RES.	630	46,325	$ 163,781	$ 260	74
	COMM.	57	11,696	37,924	665	205
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	-0-	-0-	2,805	-0-	-0-
	TOTAL	687	58,021	$ 204,510	$ 298	84
UNION GAS COMPANY OF ARK.	RES.	1,724	144,644	$ 755,576	$ 438	84
	COMM.	288	78,078	368,729	1,280	271
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	10	5,487	26,418	2,642	549
	TOTAL	2,022	228,209	$ 1,150,723	$ 569	113
TOTALS		515,280	184,618,008	$718,168,162	$ 1,394	358

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1983

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKANSAS COMMUNITIES, INC. (DIAMONDHEAD)	$ 711,199	$ 127,980	17.99%
GENERAL WATERWORKS OF PINE BLUFF, INC.	13,250,802	3,883,027	29.30
ISLAND WATERWORKS COMPANY	9,439	6,379	67.58
OZARK WATERWORKS, INC.	597,078	29,922	5.01
PULASKI SEWER CORPORATION	421,274	112,014	26.59
QUAPAW WATER COMPANY	4,331,142	470,089	10.85
SHUMAKER PUB. SERV. - WATER	436,419	211,254	48.41
SHUMAKER PUB. SERV. - SEWER	170,415	67,674	39.71
64-71 HIGHWAY WATER CO.	206,639	85,101	41.18
SPRINGHILL WATER & SEWER	206,835	42,547	20.57
SPRINGHILL WATER & SEWER	206,303	20,866	10.11
SWANSON, J. W., INC. (KINGSWOOD ESTATES)	16,805	7,050	41.95
TOTALS	$ 20,564,350	$ 5,063,903	24.62%

ARKANSAS PUBLIC SERVICE COMMISSION

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1983

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
ARKANSAS COMMUNITIES, INC. (DIAMONDHEAD)	METERED-GEN. CUSTOMERS	$ -0-	$ -0-	$ -0-
	FLAT RATE-GEN. CUSTOMERS	2,328	127,980	55
	ALL OTHER	-0-	-0-	-0-
	TOTAL	2,328	$ 127,980	$ 55
GENERAL WATERWORKS OF PINE BLUFF, INC.	METERED-GEN. CUSTOMERS	19,772	$ 2,201,768	$ 111
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	288	479,602	1,665
	TOTAL	20,060	$ 2,681,370	$ 134
ISLAND WATERWORKS CO.	METERED-GEN. CUSTOMERS	-0-	$ -0-	$ -0-
	FLAT RATE-GEN. CUSTOMERS	47	6,379	136
	ALL OTHER	-0-	-0-	-0-
	TOTAL	47	$ 6,379	$ 136
OZARK WATERWORKS, INC.	METERED-GEN. CUSTOMERS	332	$ 29,358	$ 88
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	564	-0-
	TOTAL	332	$ 29,922	$ 90

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1983

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
PULASKI SEWER CORPORATION	RESIDENTIAL	478	$ 85,987	$ 180
	COMMERCIAL	24	12,316	513
	INDUSTRIAL	5	11,411	2,282
	OTHER	-0-	2,300	-0-
	TOTAL	507	$ 112,014	$ 221
QUAPAW WATER COMPANY	METERED-GEN. CUSTOMERS	2,453	$ 355,036	$ 145
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	14	115,053	8,218
	TOTAL	2,467	$ 470,089	$ 191
SHUMAKER PUB. SERV. (WATER)	METERED-GEN. CUSTOMERS	362	$ 127,291	$ 352
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	24	83,963	3,498
	TOTAL	386	$ 211,254	$ 547
SHUMAKER PUB. SERV. (SEWER)	RESIDENTIAL	309	$ 17,152	$ 56
	COMMERCIAL	26	18,462	710
	INDUSTRIAL	17	32,060	1,886
	OTHER	-0-	-0-	-0-
	TOTAL	352	$ 67,674	$ 192

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1983

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
64-71 HIGHWAY WATER CO.	METERED-GEN. CUSTOMERS	557	$ 80,437	$ 144
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	4,664	-0-
	TOTAL	557	$ 85,101	$ 153
SPRINGHILL WATER & SEWER	METERED-GEN. CUSTOMERS	200	$ 42,547	$ 213
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	-0-	-0-
	TOTAL	200	$ 42,547	$ 213
SPRINGHILL WATER & SEWER	RESIDENTIAL	200	$ 20,866	$ 104
	COMMERCIAL	-0-	-0-	-0-
	INDUSTRIAL	-0-	-0-	-0-
	OTHER	-0-	-0-	-0-
	TOTAL	200	$ 20,866	$ 104
SWANSON, J. W., INC. (KINGSWOOD ESTATES)	METERED-GEN. CUSTOMERS	42	$ 7,050	$ 168
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	-0-	-0-
	TOTAL	42	$ 7,050	$ 168
TOTALS		27,478	$ 3,862,246	$ 141

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TELEPHONE COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT: OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1983

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ALLTEL ARKANSAS INC.	$ 114,693,525	$ 31,474,874	27.44%
ALLIED UTILITIES CORP.	9,704,416	3,127,613	32.23
ARKANSAS TELEPHONE CO.	8,826,588	1,905,572	21.59
CADDOAN TELEPHONE CO.	155,007	113,994	73.54
CENTRAL ARK. TEL. COOP.	3,432,702	716,317	20.87
CLEVELAND COUNTY TEL. CO.	1,472,140	723,180	49.12
CONTINENTAL TEL. CO. OF ARK.	91,921,528	34,534,328	37.57
CONTINENTAL TEL. CO. OF MO.	1,087,588	587,354	54.01
DECATUR TELEPHONE CO.	1,017,332	426,243	41.90
GEN. TEL. CO. OF THE S.W.	133,162,435	48,860,357	36.69
LAVACA TELEPHONE CO.	1,080,988	391,744	36.24
LIBERTY TEL. & COMMUNICATIONS	14,696,824	4,417,615	30.06
LIBERTY TELEPHONE CO.	7,831,923	2,075,656	26.50
MADISON COUNTY TEL. CO.	3,969,251	1,050,204	26.46
MAGAZINE TEL. CO.	699,869	212,084	30.30
MOUNTAIN HOME TEL. CO.	17,901,472	5,812,718	32.47
MOUNTAIN VIEW TEL. CO.	3,861,844	1,378,527	35.70
NORTHERN ARK. TEL. CO.	5,916,803	2,254,406	38.10
PERCO TELEPHONE CO.	3,687,655	1,092,773	29.63
PRAIRIE GROVE TEL. CO.	7,335,892	2,521,048	34.37
REDFIELD TELEPHONE CO.	902,718	438,093	48.53
RICE BELT TEL. CO.	1,501,271	519,864	34.63
E. RITTER TELEPHONE CO.	6,437,682	2,026,037	31.47
SOUTH ARKANSAS TEL. CO.	5,600,062	1,318,363	23.54
SOUTHWEST ARK. TEL. COOP.	9,752,462	1,824,890	18.71
SOUTHWESTERN BELL TEL. CO.	1,286,859,921	496,544,078	38.59
TRI-COUNTY TELEPHONE CO.	9,678,830	1,780,345	18.39
UNION TELEPHONE CO., INC.	1,389,904	336,458	24.21
UNITED TEL. CO. OF ARK.	20,302,157	7,241,523	35.67
WALNUT HILL TELEPHONE CO.	10,866,458	2,617,945	24.09
YELCOT TELEPHONE CO.	4,777,908	1,353,870	28.34
YELL COUNTY TELEPHONE CO.	6,814,794	1,592,072	23.36
TOTALS	$1,797,339,949	$ 661,270,145	36.79%

ARKANSAS PUBLIC SERVICE COMMISSION

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TELEPHONE COMPANIES - ARKANSAS ONLY
ACCESS LINES
YEAR ENDED DECEMBER 31, 1983

COMPANY	ACCESS LINES	
ALLTEL ARKANSAS, INC.	BUSINESS	7,752
	RESIDENTIAL & RURAL	48,544
	TOTAL	56,296
ALLIED UTILITIES CORP.	BUSINESS	1,449
	RESIDENTIAL & RURAL	4,608
	TOTAL	6,057
ARKANSAS TELEPHONE CO.	BUSINESS	651
	RESIDENTIAL & RURAL	4,130
	TOTAL	4,781
CADDOAN TELEPHONE CO.	BUSINESS	23
	RESIDENTIAL & RURAL	238
	TOTAL	261
CENTRAL ARK. TEL. COOP.	BUSINESS	102
	RESIDENTIAL & RURAL	1,724
	TOTAL	1,826
CLEVELAND COUNTY TEL. CO.	BUSINESS	171
	RESIDENTIAL & RURAL	1,984
	TOTAL	2,155
CONTINENTAL TEL. CO. OF ARK.	BUSINESS	9,094
	RESIDENTIAL & RURAL	52,673
	TOTAL	61,767
CONTINENTAL TEL. CO. OF MO.	BUSINESS	119
	RESIDENTIAL & RURAL	765
	TOTAL	884

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FIFTIETH
ANNUAL REPORT

TELEPHONE COMPANIES - ARKANSAS ONLY
ACCESS LINES (CONT'D)
YEAR ENDED DECEMBER 31, 1983

COMPANY	ACCESS LINES	
DECATUR TELEPHONE CO.	BUSINESS	126
	RESIDENTIAL & RURAL	515
	TOTAL	641
GEN. TEL. CO. OF THE S.W.	BUSINESS	10,408
	RESIDENTIAL & RURAL	52,901
	TOTAL	63,309
LAVACA TELEPHONE CO.	BUSINESS	100
	RESIDENTIAL & RURAL	883
	TOTAL	983
LIBERTY TEL. & COMMUNICATIONS	BUSINESS	984
	RESIDENTIAL & RURAL	6,274
	TOTAL	7,258
LIBERTY TELEPHONE CO.	BUSINESS	538
	RESIDENTIAL & RURAL	4,006
	TOTAL	4,544
MADISON COUNTY TEL. CO.	BUSINESS	397
	RESIDENTIAL & RURAL	1,208
	TOTAL	1,605
MAGAZINE TEL. CO.	BUSINESS	49
	RESIDENTIAL & RURAL	633
	TOTAL	682
MOUNTAIN HOME TEL. CO.	BUSINESS	1,709
	RESIDENTIAL & RURAL	10,309
	TOTAL	12,018
MOUNTAIN VIEW TEL. CO.	BUSINESS	634
	RESIDENTIAL & RURAL	3,044
	TOTAL	3,678

ARKANSAS PUBLIC SERVICE COMMISSION

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COMPANY	ACCESS LINES	
NORTHERN ARK. TEL. CO.	BUSINESS	399
	RESIDENTIAL & RURAL	3,758
	TOTAL	4,157
PERCO TELEPHONE CO.	BUSINESS	257
	RESIDENTIAL & RURAL	2,348
	TOTAL	2,605
PRAIRIE GROVE TEL. CO.	BUSINESS	692
	RESIDENTIAL & RURAL	4,811
	TOTAL	5,503
REDFIELD TELEPHONE CO.	BUSINESS	177
	RESIDENTIAL & RURAL	955
	TOTAL	1,132
RICE BELT TEL. CO.	BUSINESS	239
	RESIDENTIAL & RURAL	824
	TOTAL	1,063
E. RITTER TELEPHONE CO.	BUSINESS	482
	RESIDENTIAL & RURAL	3,299
	TOTAL	3,781
SOUTH ARKANSAS TEL. CO.	BUSINESS	387
	RESIDENTIAL & RURAL	2,670
	TOTAL	3,057
SOUTHWEST ARK. TEL. COOP.	BUSINESS	273
	RESIDENTIAL & RURAL	3,400
	TOTAL	3,673
SOUTHWESTERN BELL TEL. CO.	BUSINESS	Breakdown
	RESIDENTIAL & RURAL	Unavailable
	TOTAL	622,019
TRI-COUNTY TELEPHONE CO.	BUSINESS	321
	RESIDENTIAL & RURAL	3,829
	TOTAL	4,150

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COMPANY	ACCESS LINES	
UNION TELEPHONE CO., INC.	BUSINESS	92
	RESIDENTIAL & RURAL	481
	TOTAL	573
UNITED TEL. CO. OF ARK.	BUSINESS	2,354
	RESIDENTIAL & RURAL	11,990
	TOTAL	14,344
WALNUT HILL TELEPHONE CO.	BUSINESS	538
	RESIDENTIAL & RURAL	3,538
	TOTAL	4,076
YELCOT TELEPHONE CO.	BUSINESS	313
	RESIDENTIAL & RURAL	1,920
	TOTAL	2,233
YELL COUNTY TELEPHONE CO.	BUSINESS	488
	RESIDENTIAL & RURAL	3,227
	TOTAL	3,715
TOTAL ACCESS LINES IN ARKANSAS		904,826